



DESIGN AND INSTALLATION OF LIGHTNING PROTECTION AND GROUNDING SYSTEMS
UNDERWRITERS LABORATORIES, INC. MASTER LABEL INSTALLER #E345537
LIGHTNING PROTECTION INSTITUTE MEMBER

Date: 3/20/2012

Mark,

Thank you for allowing me to attend the Lightning Protection Installation Training class. The class is very helpful for those who have had little to no experience with an actual installation. Then, to be able to go up on the roof and actually see what an installed system should look like, I thought was the most helpful part of the training. From my side of the industry (installations), I found it helpful to see a different side of the industry (manufacturing). It was great to see the plant and how well it functions. Your process flows seemed very smooth and your lean manufacturing skills really stood out. We like the fact that your materials are made in house, helping to keep American jobs here.

Thank you again and we look forward to the many years to come with our partnership,

A handwritten signature in black ink, appearing to read "Jordan Marcelain". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Jordan Marcelain
Project Estimator